Content Management

Please consult the software documentation for information specific to your content management solution.

Troubleshooting

How do I interrupt playback and enter setup menu?

Use USB mouse to click and hold one corner of the screen for 10 seconds to exit playback and enter setup menu.

How do I provide a DEBUG log for a misbehaving signboard to the support team?

Please follow the instructions below to collect the player's DEBUG log:

1. Prepare a blank USB stick in FAT-32 format.

2. Create a folder named "DEBUG" (case insensitive) in the root of USB stick.

3. Make sure the player is operating (see welcome screen or playing content).

4. Insert the USB stick into player and wait for yellow dot on upper right corner to stop blinking.

5. Within the "DEBUG" folder, is a folder with a string of number as its name. If the string of numbers are all zero's, the debug log has not been collected properly. Repeat step 1-4 again and make sure to wait until stop blinking.

6. Zip the"DEBUG" folder and send to IAdea Support Team.

Reseting smart signboard to factory default

Factory reseting the smart signboard will result in the removal of all saved contents, passwords, and configurations in settings. Please refer to the steps below to complete the smart signboard factory reseting process:

1. Use a pen to press and hold the reset button - do not release until Step 4.

2. Insert the power cord.

3. Wait 30 seconds for the system reboot indicating your data is erased.

4. Release the reset button and your smart signboard will initialize in factory default state.

XDS-1072 / XDS-1078

Quick Start Guide

This is a quick walkthrough of the set up process. For complete documentations and quick start guides, please visit http://support.IAdea.com.

Box Content

| Smart signboard | AC adapter (with selected power plug) | Power and micro SD card brackets | Table stand |

Mounting and Installation

Mounting option 1: VESA mount
- VESA standard: VESA MIS-D75 (75 mm x 75 mm)
- Screw: M4 x 4 mm (excluding the mounting plate thickness)

Mounting option 2: using back cover
- Power / SD card brackets MUST NOT be connected when mounting cover plate

Mounting option 3: glass mount
- 3M VHB™ Industrial Heavy Duty Mounting Tape (90 mm x 70 mm)

Mounting back cover

1) Release the cover plate screw to release cover plate

2) Install cover plate (thread head height not to exceed 3 mm)

3) Run power and network cable from the bottom and connect to signboard before mounting

Securing power and network cable

1) Insert both cables

2) Fasten bracket onto the socket

Securing SD card

1) Insert SD card bracket

2) Fasten SD card bracket

Securing table stand

Screw the table stand into stand screw hole. Supports landscape and portrait setup.
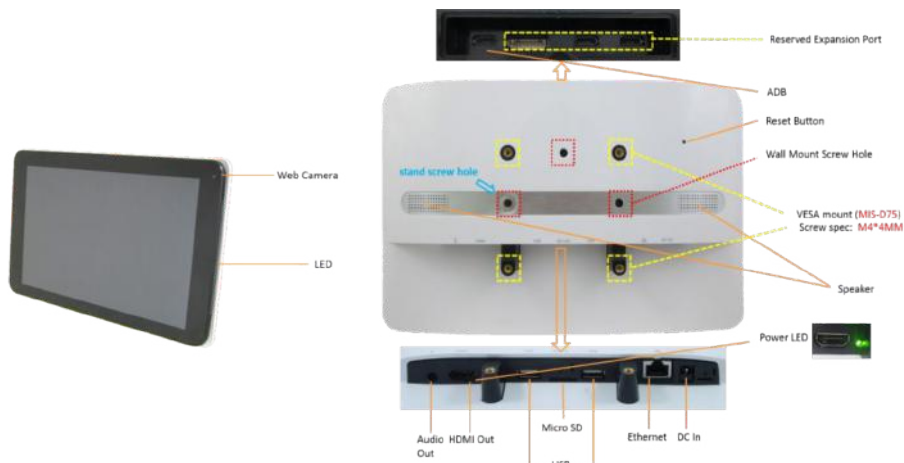

Landscape

Portrait

Glass mount

1) Order your glass mount kit
2) Scan QR code for user manual
3) Mount your signboard
4) Impress your visitors

QR: http://www.iadea.com/wp-content/uploads/2018/10/PGM-001_User-Manual_2018OCT_web.pdf

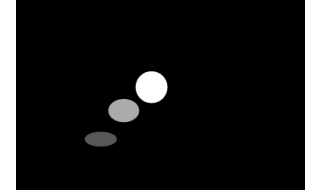## Port Connections

Reserved Expansion Port
ADB
Reset Button
Wall Mount Screw Hole
VESA mount (MIS-D75) Screw spec: M4*4MM
Speaker
Power LED
Web Camera
LED
stand screw hole
Audio Out
HDMI Out
Micro SD
USB
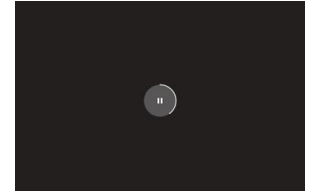Ethernet
DC In

System Setup

1 Boot up

Plug in the AC adapter and Ethernet cable to the media player and it will power on automatically. Once the user has exited the boot up screen, users can go through system configurations in both landscape and portrait orientations.
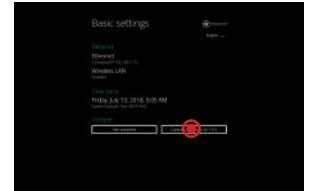

2 Autoplay content

When boot up is complete, if the system detects preloaded content, the loading circle will appear. Once the loading circle completes, content will be played. To stop autoplay and enter "Basic settings," users need to select the pause button in the center of the loading circle.

3 Basic settings

When boot up is complete and there is no preloaded contents, the user will see the "Basic settings" which allows the user to make configurations or autoplay pre-loaded content.

3 Make configurations

To change smart signboard system language, select "**(Current Language) ....**" For system configurations, select "**Advanced.**"

Important recommended con igurations:

1   Set correct time, date, and time zone for properly scheduled playback.
2   Set password to prevent unauthorized access during setup menu.
3   Set network for establishing network connection.

4 Set content

Users can set content by clicking "**Set Content**" to enter the URL or use the desired content manage-ment system to upload the contents onto the smart signboard.