



SignApps Cloud Training Guide

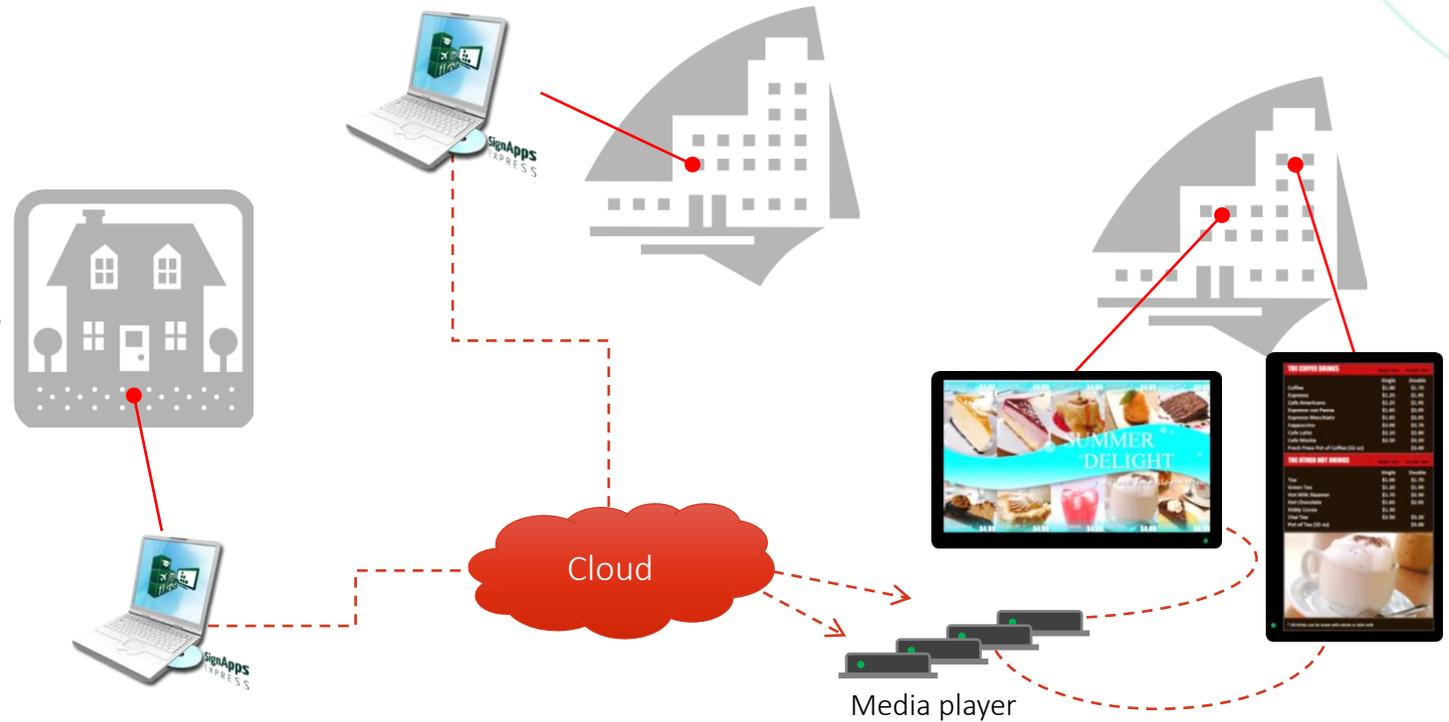
10/22/2020

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Introduction

- Update players' content from anywhere
- Cloud playlist will be synced across different PC
- Affordable solution to get content update remotely



Installation

- Release 3.2.2.170
- Download link:
<https://support.iadea.com/hc/en-us/articles/900000827623-SignApps-Express-3-2-2>
- Firmware versions that support SignApps CloudUpdate
 - MBR-1100: v1.2.87.531 or later
 - XDS-1072/1078: v1.2.86.532 or later
 - XMP-6250/6400: v1.2.84.533 or later
 - XMP-7300: v1.0.10.341 or later

Workflow

1. Install SignApps Express.
2. Create IAdeaCare account.
3. Contact IAdea support team to activate your IAdeaCare account for Cloud use.
4. Log into SignApps Express cloud with your IAdeaCare account.
5. Create your Cloud folder and configuration settings.
6. Enable Remote Monitoring for your players and pair with your IAdeaCare account.
7. Create your content and Export via the Cloud!

Registration Setup

1. Register for an IAdeaCare account on <https://care.IAdea.com>.
2. Type in your account email and password to log in. If you don't have an account, click on "Sign up" to create one.

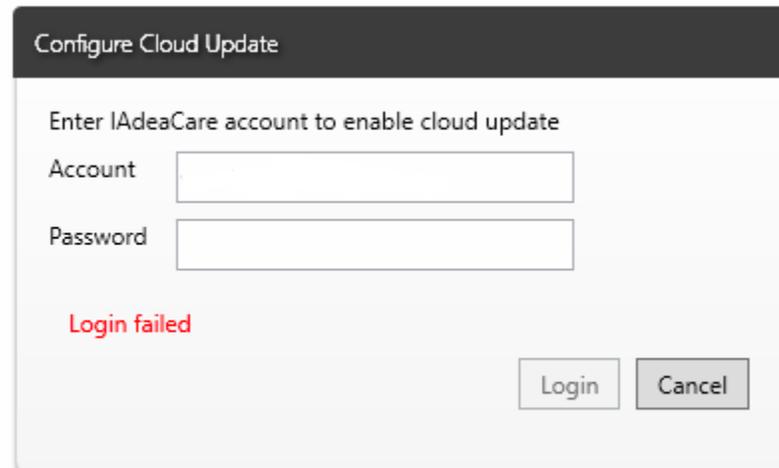


The screenshot shows the IAdeaCare login and registration interface. At the top, the IAdeaCare logo is displayed. Below the logo, there are two input fields: one for email (containing 'johnny.chen@iadea.com') and one for password (masked with dots). A 'Forgot password?' link is located below the password field. There are two prominent green buttons: 'Login' and 'Sign up'. At the bottom of the form, the version and release information are listed: 'Version: 1.1.0-48' and 'Release: 2019/11/04'.

- ❖ Confirm that IAdeaCare is on the latest Version and Release.
- ❖ v1.1.0-48 | Release: 2019/11/04

Activating Cloud Account

- For First Time Users of SignApps Cloud, you will need to contact support@iadea.com to activate your IAdeaCare account for Cloud usage.
- If you do not activate the account, you will receive a login error in SignApps Express.



The screenshot shows a dialog box titled "Configure Cloud Update". Inside the dialog, there is a prompt: "Enter IAdeaCare account to enable cloud update". Below this prompt are two input fields: "Account" and "Password". Below the input fields, the text "Login failed" is displayed in red. At the bottom right of the dialog, there are two buttons: "Login" and "Cancel".

Registration Initial Login

The image shows a screenshot of the SignApps Express application interface. The main window displays a playlist titled "Car Showroom" with a thumbnail showing a car and the text "HTML 5". Below it, there are two other playlist thumbnails, one with a cloud icon and one with "HTML 5".

Overlaid on the interface are several dialog boxes:

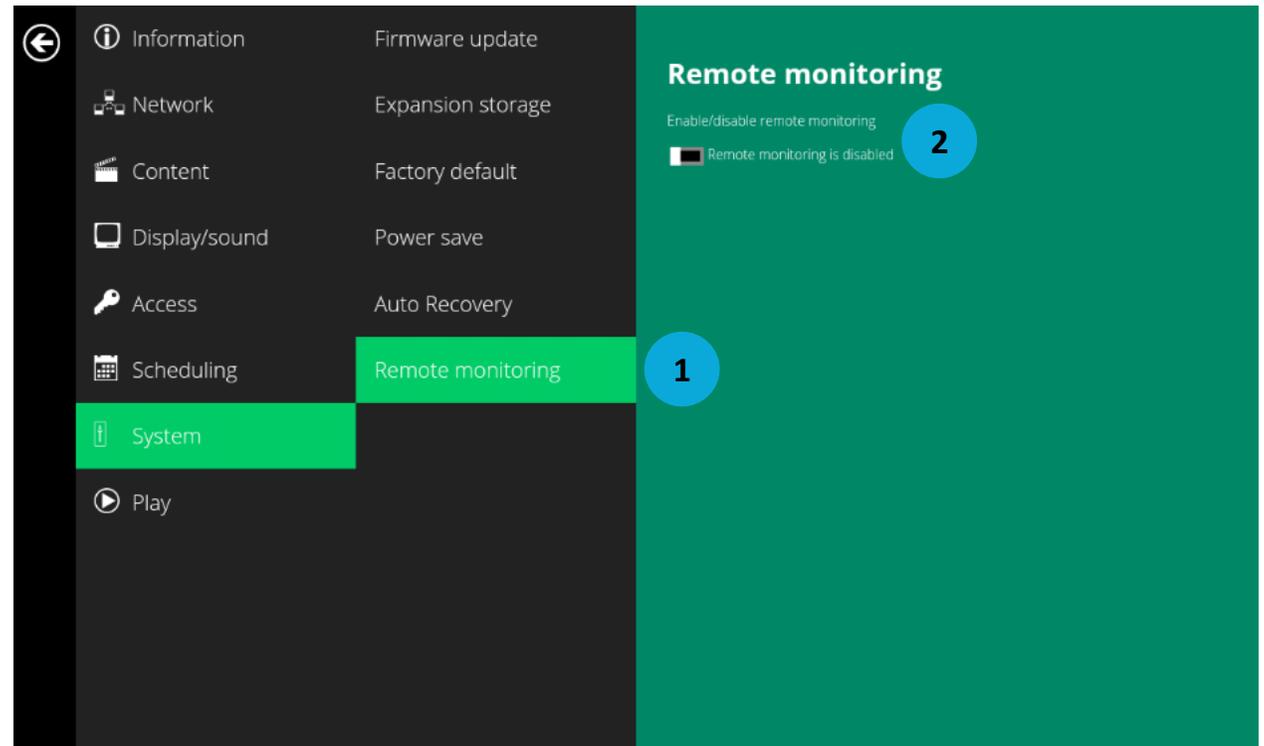
- Cloud Update Configuration:** A dialog box with the title "Cloud Update Configuration" and the text "You are login as demo@IAdea.com". It contains a section "Configure cloud server" with an "Add" button highlighted by a red box.
- Add Amazon Server:** A dialog box with the title "Add Amazon Server". It contains fields for "User credential" (myCloud-credentials.csv), "Select region" (US West (N. California)), "Server nickname" (myCloud space), and "Check for update every" (5 mins). A red box highlights the "Server nickname" field.
- Configure Cloud Update:** A dialog box with the title "Configure Cloud Update" and the text "You are login as clyde.wang@IAdea.com". It contains a section "Configure cloud server" with a "Modify" button and fields for "Server nickname" (Clyde cloud server), "Host name" (signapps-us-west-1.s3-website-us-west-1.amazonaws.com), and "Authentication" (indicated by a green dot).

Red arrows indicate the flow of the process: from the "Add" button in the "Cloud Update Configuration" dialog to the "Add Amazon Server" dialog, and then from the "Server nickname" field in the "Add Amazon Server" dialog to the "Server nickname" field in the "Configure Cloud Update" dialog.

Pairing Players (Obtain Code)

Once you pair your player with IAdeaCare, the player will automatically populate in SignApps Express when logged in.

1. From the “Basic Setting” menu, click on “Advanced Setting” -> “System” -> “Remote Monitoring”.
2. Toggle to enable “Remote Monitoring”.
3. The Pairing Code will populate. This code will be used to pair the player to your account.



Pairing Players (Add players to the account)

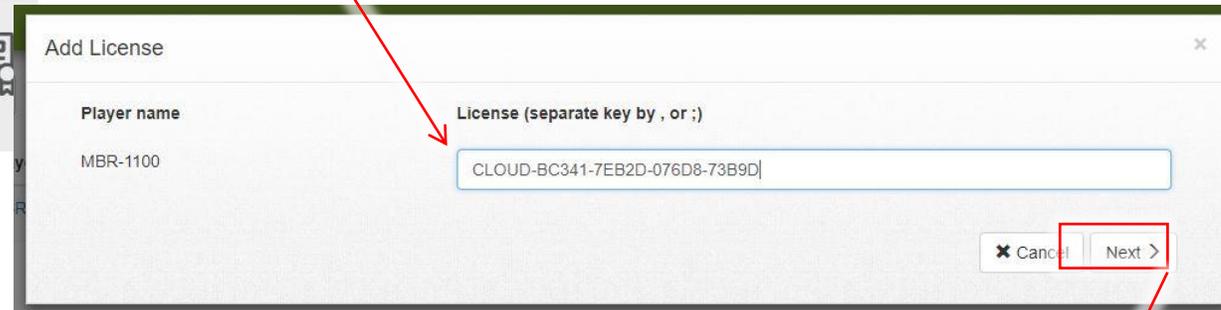
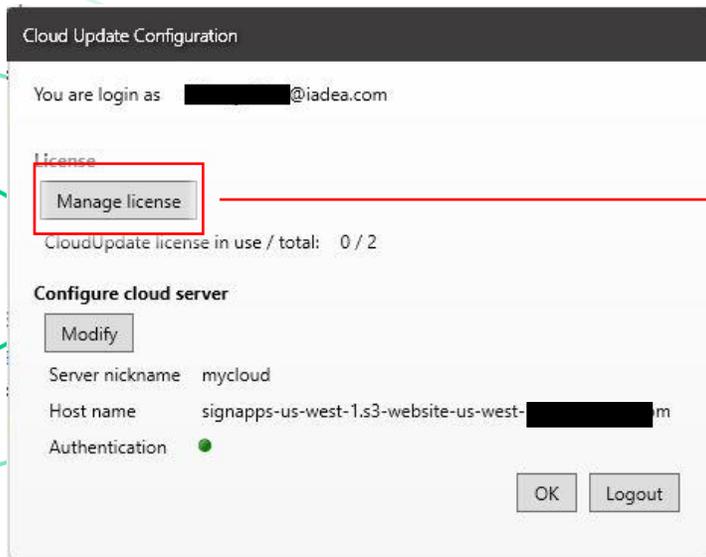
1. Click on the “Add/remove player” button.
2. Name your player(s) and enter the Pairing Code for each player.
3. Click “Pair”.
4. You can pair multiple players at once.
5. Click “Player overview” to return to home page.

The screenshot shows the IAdeaCare web interface. The top navigation bar is green with the IAdeaCare logo. Below it is a grey sidebar with a home icon and a gear icon. The main content area has a green header with the IAdeaCare logo and a navigation bar with buttons for 'Add/remove player', 'Advanced control', and other icons. Below this is a search bar and a table of players. The table has columns for '#', 'Player name', 'Pairing code', 'Status', and 'Action'. The first two rows are 'IAdeaDoor-A' and 'IAdeaDoor-B', both with 'Paired' status. The next three rows are empty, with 'Not pair' status. The 'Action' column contains 'UnPair' buttons for the first two rows and 'Pair' and 'Delete' buttons for the empty rows. A green button 'Add new device' is at the bottom left of the table.

#	Player name	Pairing code	Status	Action
1	IAdeaDoor-A	---	Paired	UnPair
2	IAdeaDoor-B	---	Paired	UnPair
3			Not pair	Pair
4			Not pair	Pair Delete
5			Not pair	Pair Delete
6			Not pair	Pair Delete

Manage License

- Access your license management from SignApps Express software.



Status	Player name	Warranty	IAdeaCare license	Miscellaneous
●	MBR-1100 (ecf00e36e2c8)		No license	Type: Cloud update Expiration date: 2018-11-08

License Management

- Check the status of your license(s) to all your paired players in the license management page

Contact our sales team at sales@iadea.com to purchase licenses for your players!

The screenshot displays the IAdeaCare License Management interface. The top navigation bar is green and contains the IAdeaCare logo on the left and the user information 'johnny.chen@iadea.com - admin | Logout' on the right. Below the navigation bar is a toolbar with buttons for '+ Add license', 'Import license', 'Reallocate license', and a refresh icon. A search bar is located on the right side of the toolbar, labeled 'Search by player name ...' with a dropdown menu showing '10'. The main content area is a table with the following columns: 'Player name', 'Warranty', 'IAdeaCare license', and 'Miscellaneous'. The table contains two rows of data:

Player name	Warranty	IAdeaCare license	Miscellaneous
<input type="checkbox"/> IAdeaDoor-A (2cc548024861)	2019-09-23T00:00:00.000Z	Type: standard Expiration date: 2019-11-14	Miscellaneous
<input type="checkbox"/> IAdeaDoor-B (2cc548012f98)	2018-09-14T00:00:00.000Z	Type: standard Expiration date: 2019-11-14	Type: Cloud update Expiration date: 2018-11-08

At the bottom right of the table, there is a pagination control showing '1' in a blue box, with arrows for navigation.

License Management (Add license)

1. Select the intended player(s).
2. Click “Add license”.
3. Enter license key(s) to the player(s) you had selected.

IAdeaCare

+ Add license Import license Reallocate license

<input checked="" type="checkbox"/> Player name	Warranty
<input checked="" type="checkbox"/> IAdeaDoor-A (2cc548024861)	2019-09-23T00:00:00.000Z
<input checked="" type="checkbox"/> IAdeaDoor-B (2cc548012f98)	2018-09-14T00:00:00.000Z

Add License

Player name	License code (separate by ,)
IAdeaDoor-A	
IAdeaDoor-B	

Cancel Next >>

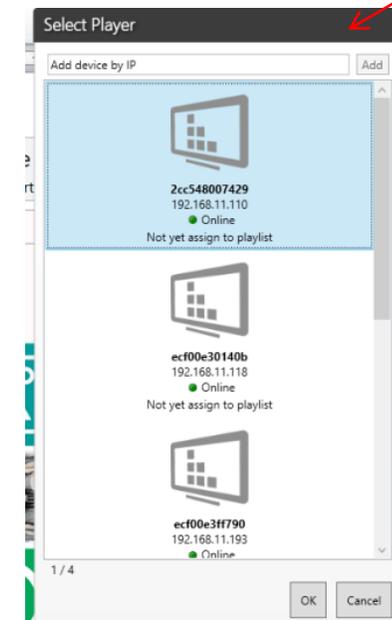
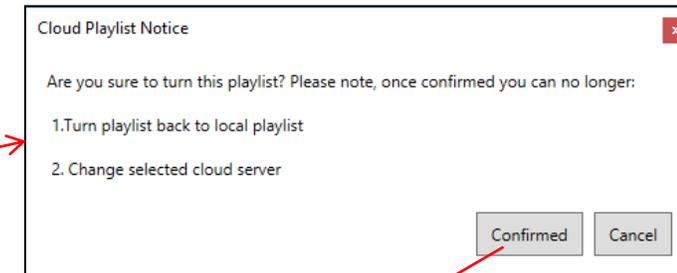
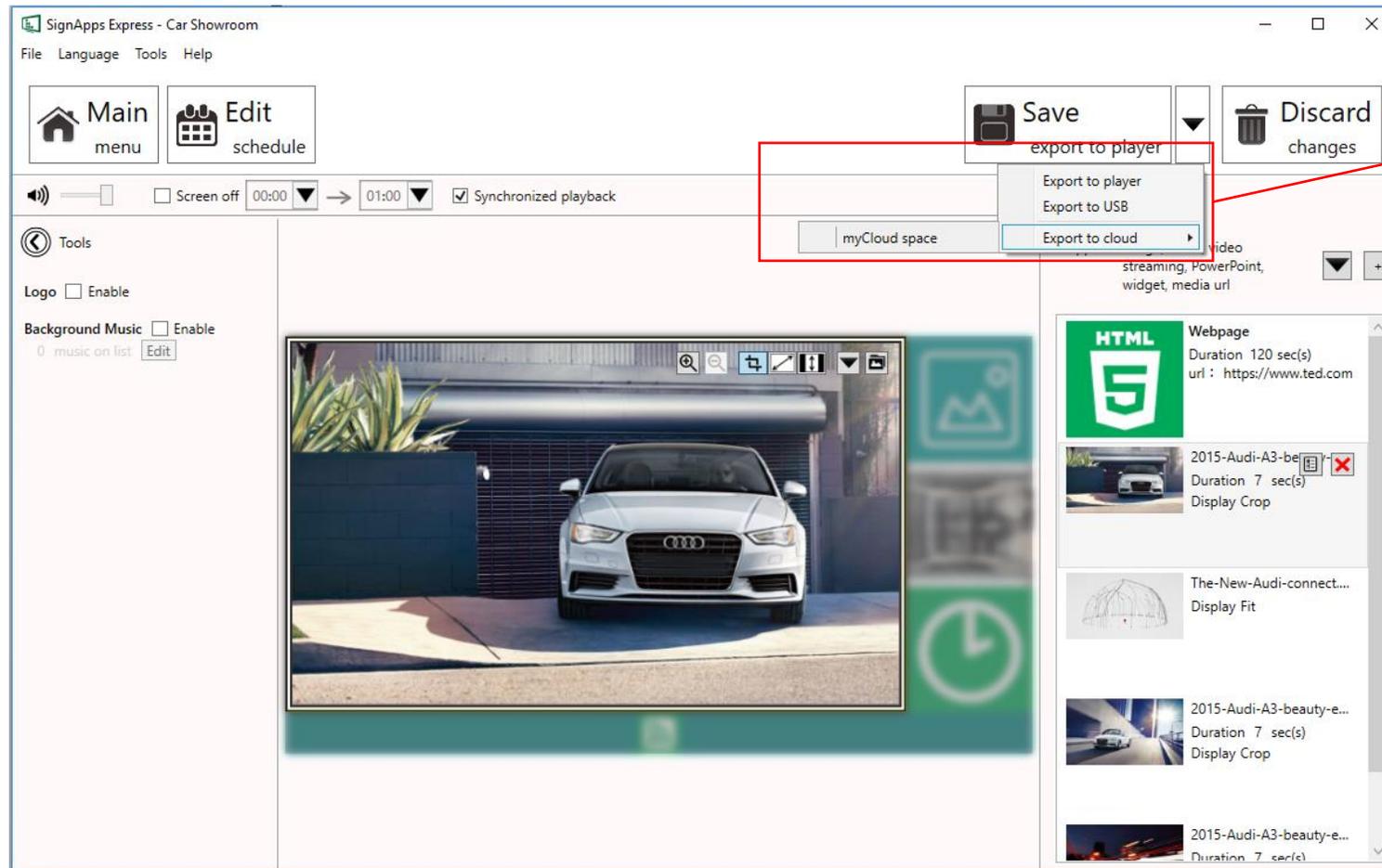
License Management (Reallocate license)

1. Click “Reallocate license” to reassign licenses between your players.
2. Select the target player.
3. Select the Currently Assigned to.
4. Select the license you want to reassign in the license table and Click Up Arrow onto the target player.
5. Click “Next” to apply the change.

The screenshot displays the 'Reallocate License' dialog box. The main interface shows a table of licenses with columns 'Player name', 'Warranty', and 'Type'. The 'Reallocate License' dialog box has a 'Target player' dropdown set to 'IAdeaDoor-A'. Below it is a table with columns 'License', 'Type', and 'Expiration'. The 'License' table is currently empty, with the text 'No license applied' displayed. Below the table are two arrows, a down arrow and an up arrow, with the up arrow highlighted. The 'currently assigned to' dropdown menu is open, showing options 'IAdeaDoor-A', 'IAdeaDoor-B', and '< Nobody >'. The 'IAdeaDoor-B' option is highlighted. The 'Next' button is visible at the bottom right of the dialog.

Export Playlist to Cloud

- Once content is loaded to playlist, click on Save and Export to Cloud.



Introduce Cloud Playlist

SignApps Express

File Language Tools Help

New playlist name Create playlist

Players not associated with a playlist (3)

LAN (standard) playlist

(Playlist: no name)
Support player models MBR-1100, XMP-6200, XMP-6250
Last modified: 7/27/2017 12:36:40 PM
0 players are using this playlist

Cloud playlist

(Playlist: no name)
Last modified: 7/21/2017 8:57:41 AM
1 players are using this playlist
myCloud space

2cc54800e30b
Online

2cc54800d3b2
192.168.11.186
Online

ecf00e30140b
192.168.11.118
Online

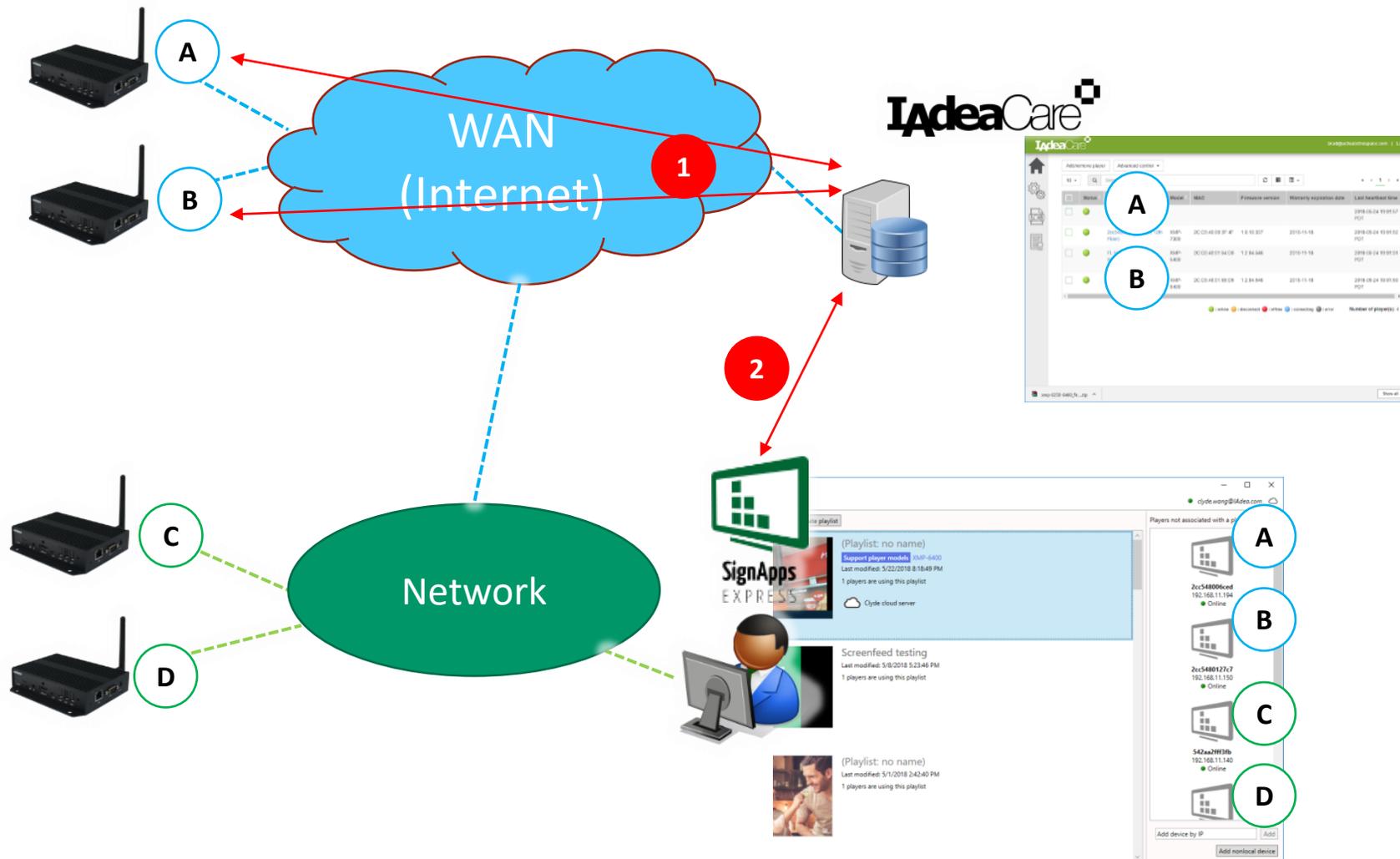
Reception Desk#1
192.168.11.194
Online

Add device by IP Add

HTML Car Showroom
Last modified: 7/21/2017 8:08:17 AM

- Once a playlist is exported to cloud, it will become cloud playlist
- To add player to cloud playlist, simple drag it from the list to playlist
- Device heartbeat under cloud playlist will become the heartbeat from the cloud server. For example if the player is in your LAN but lost connection to Internet, it will show offline

Connect Non-Local Player in 2 Steps



- 1** Connects non-local player to your IDeaCare account.
- 2** Input your IDeaCare account login info to SignApps Express.

In this example, player A & B are connected over cloud and C & D are connected under LAN, you can control all these players altogether in SignApps Express

SignApps Express FAQ

- FAQ

- Is there storage limitation

- **10GB** for 1st player, **1GB** per additional players (purchase additional storage by add more player licenses)
 - Auto purge storage along with content changes in playlist
 - When reaching to storage cap (less than 10%) customer will receive an reminder email
 - When storage over the limit, export will fail and error message will be sent to email

- Player limitation

- Can connect up to 500 media players

- License expiration

- Reminder email will be sent when license is about to expire in 2 weeks
 - After license expired, user will not be able to update new content to the expired player and the expired player will play last updated content

