

Date 09/01/2020

Version 1.0.0

Quick Start Guide for EMS Room Sign App

(Enterprise Post-Pandemic Solution Edition)

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Introduction

To promote health and safety in the post-pandemic situation, using Touchless solution will help minimize the transmission of harmful viruses which could spread through the touching of contaminated screens.

This guide will show you how to setup the EMS Room Sign App solution on your IAdea device and show you how to use the EMS system without touching the panel physically.

Prerequisites for Using EMS Room Sign App with IAdea Device

- 1. Update your device with the latest firmware:
 - a. Power on your IAdea device. Wait until the Home screen appears:

Basic settings	Advanced	
	English	
Network		
Ethernet Disconnected		
Wireless LAN Connected IP 172.20.10.12		
Time zone		
Wednesday, September 2, 2020, 5:00 PM Eastern Daylight Time (GMT-4:00)		
Content		
Set content	Play	

- b. Make sure your device is connected to the Internet:
 - i. Check **Network** setting:



- ii. If there is not Internet connection:
 - Connect your device with a Ethernet Cable or
 - Tap Wireless LAN to setup Wi-Fi then go back to the Home screen.



c. Go to Advanced > System > Firmware update:



d. Click Check latest firmware from Internet:

Check latest firmware from internet

- i. This message will be displayed if you have the latest firmware: Your FW is update to date!
- ii. Follow the instruction to update the firmware if you are using an older one.

Note: Alternatively, you can manually install package from an USB drive.

- Open the follow URL with your browser (Chrome/Firefox are recommended): <u>https://support.iadea.com/hc/en-us/categories/201723426-Firmware-Software-Download-</u>
- ii. Select the latest firmware of your device by click on the **Firmware version**:

XDS-1088-A/XDS-1088-H (Android 7.1)

Firmware 2.2.1

Firmware 2.1.3

(In this example, the latest Firmware version is 2.2.1)

- iii. On the Firmware page, click **Download.**
- iv. Copy the downloaded file to the <u>root</u> directory of your USB drive.
 Note: Make sure this is the only file with the ".pkg" file extension on your USB drive.
- v. Tap Manually install package from USB drive: Manually install package from USB drive
- vi. Wait for the system update complete.



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- 2. Configure the IAdea Hardware Enclosure parameter in the EMS Desktop Client:
 - a. Create a new profile for your device or edit an existing profile in the EMS Desktop Client.
 - In the Profile dialog, navigate to Settings tab > Misc > Hardware Enclosure and click Edit. The Setting dialog opens for the Hardware Enclosure setting.
 - c. From the drop-down list, select IAdea and click OK to close the Setting dialog.
 - d. Click OK again to close the profile dialog and save your changes.

0	Setting	- 🗆 🗙
Setting		
Hardware Enclosure		
ladea	~	
(none) AmourActive		
Aura Iadea Mime		
Mino		
		OK Cancel

- 3. Enabling the EMA Sign App:
 - a. On the Home screen of your device, go to Advanced > Content > AppStart:

(i) Information		AppStart
under Network	FailSafe	URL http://
🖆 Content	USB update	Set

b. Enter your EMS Room Sign App URL into the URL field:



- c. Tap Set.
- d. The EMS Room Sign App will launch on your IAdea device.