SignApps Express Cloud Update Official Release

Clyde Wang
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SignApps Express Cloud Update

- Release 3.2.2.170.

- Download link:
  https://support.iadea.com/hc/en-us/articles/900000827623-SignApps-Express-3-2-2

Cloud Update

Cloud

Media player
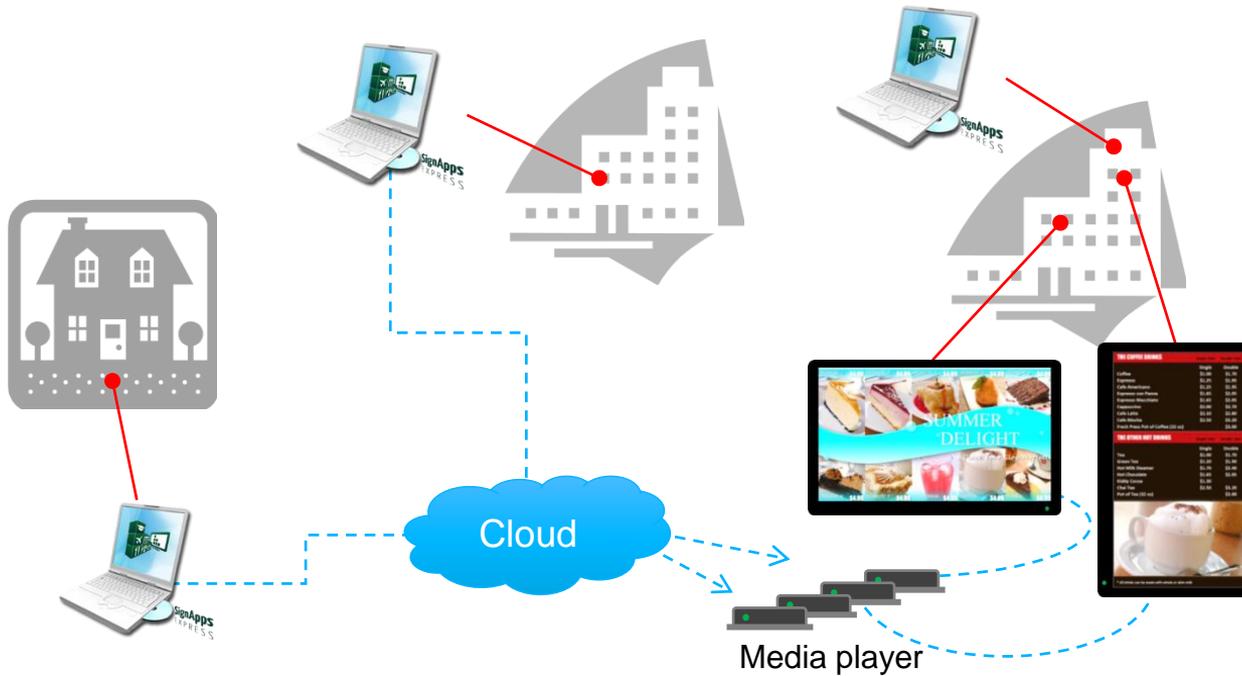
- Update players' content from anywhere

- Cloud playlist will be synced across different PC

- Affordable solution to get content update remotely

Creating a IAdeaCare Account

- Create an IAdeaCare account via care.IAdea.com.

- Each device will require a SignApps Cloud License that you will register on IAdeaCare.

- Through IAdeaCare, you can register/pair the devices to your account for SignApps Cloud.

- Once you log into your IAdeaCare account via SignApps Express, all paired players with valid Cloud licenses will populate.

Register Cloud Server with IAdeaCare Account

Add Cloud License

Cloud Update Configuration

You are login as   Johnny.Chen@iadea.com

License

Manage license

CloudUpdate license in use / total: 0 / 2

Configure cloud server

Modify

Server nickname   mycloud

Host name   signapps-us-west-1.s3-website-us-west-1.amazonaws.com

Authentication   ●

OK   Logout

Add license   Reallocate license   ?   ↻

☐   Status ⬍   Player name ⬍

☐   ●   MBR-1100 (ecf00e36e2c8)

Add License   ✕

Player name   License (separate key by , or ;)

MBR-1100   CLOUD-BC341-7EB2D-076D8-73B9D

✖ Cancel   Next ❯

Status ⬍   Player name ⬍   Warranty ⬍   IAdeaCare license   Miscellaneous

●   MBR-1100 (ecf00e36e2c8)   No license   Type: Cloud update ☁
Expiration date: 2018-11-08

Export Playlist to Cloud
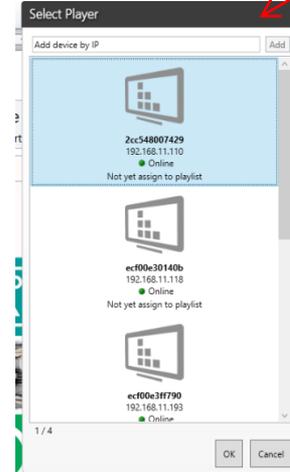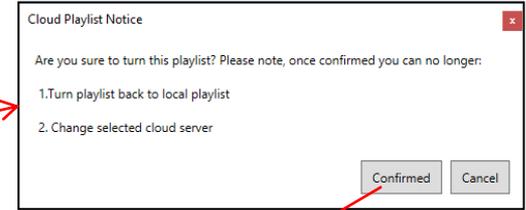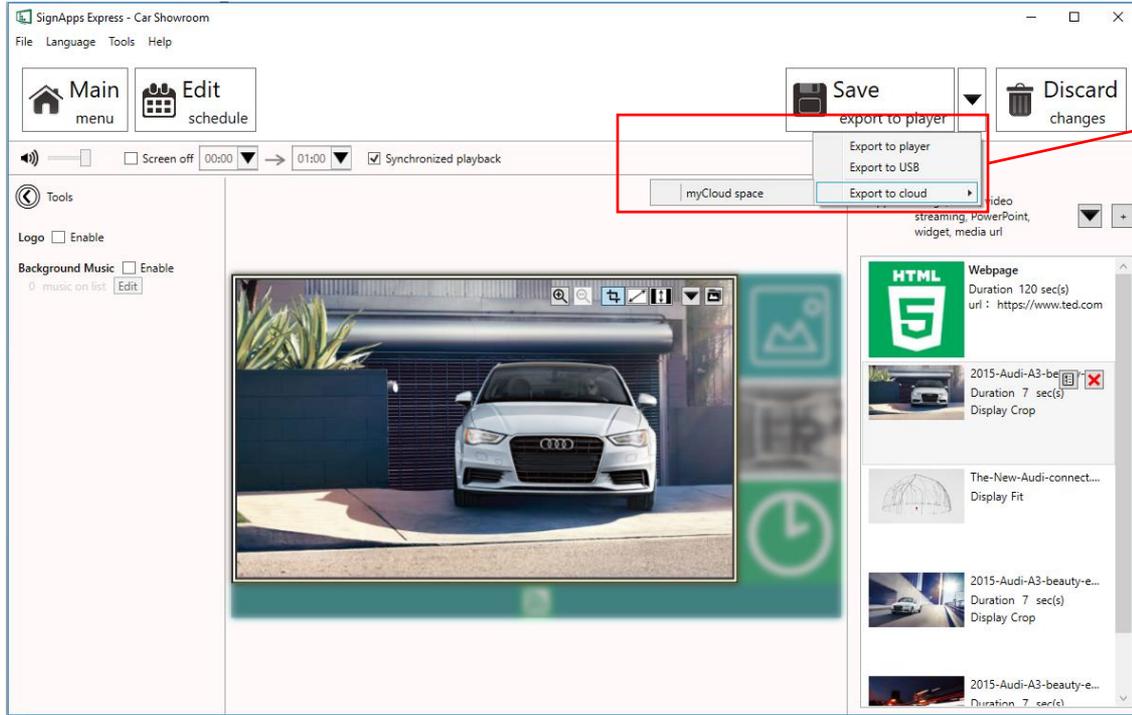
Introduce Cloud Playlist

- Once a playlist is exported to cloud, it will become cloud playlist

- To add player to cloud playlist, simple drag it from the list to playlist

- Device heartbeat under cloud playlist will become the heartbeat from the cloud server. For example if the player is in your LAN but lost connection to Internet, it will show offline

How to Add Non-local Players

Follow the next slides if your player and computer are not connected to the same network.

➢ You will need someone on-site to enable the pairing code on the player. The pairing code is good for 72 hours.

Connect Non-Local Player in 2 Steps
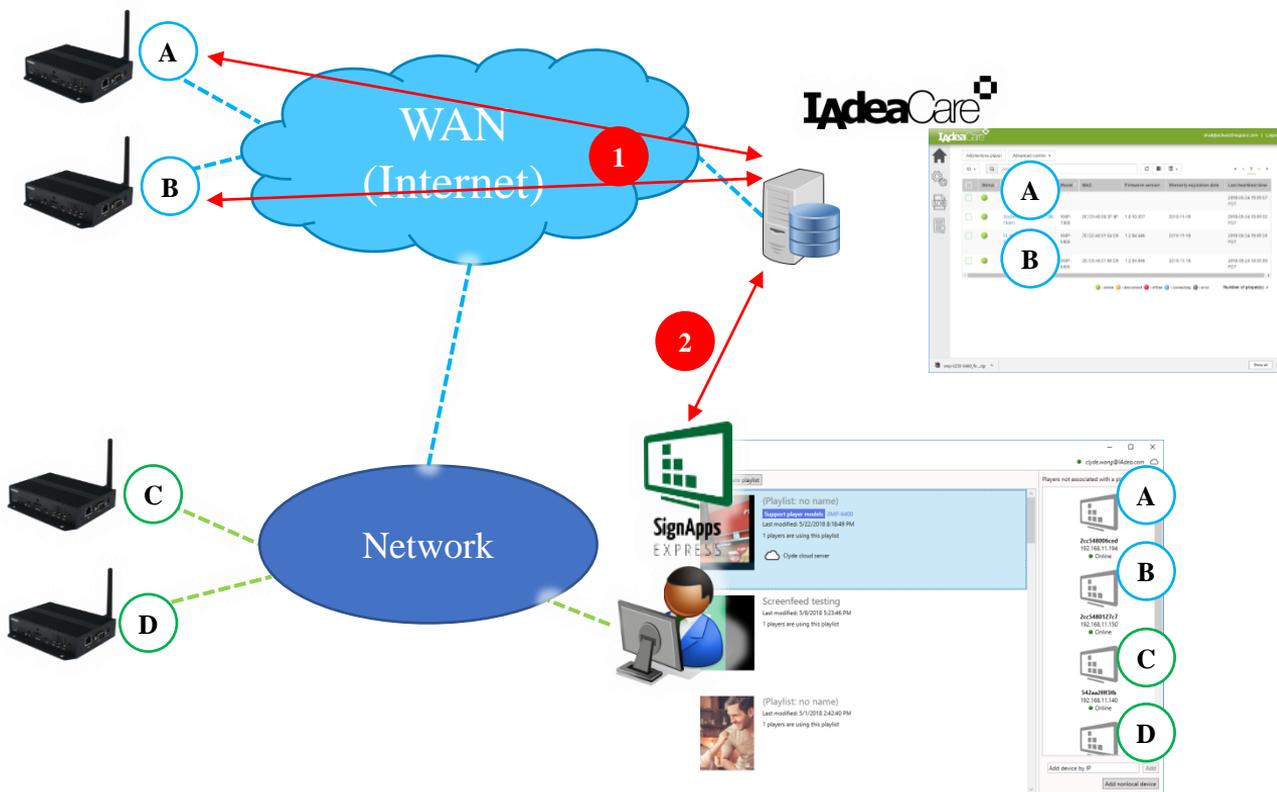
1. Connects non-local player to your IAdeaCare account

2. Input your IAdeaCare account login info to SignApps Express

In this example, player A & B are connected over cloud and C & D are connected under LAN, you can control all these players altogether in SignApps Express

Enable Remote Monitoring on Player

Your player needs to be connect to the Internet.

1. From the "Basic Setting" menu, click on "Advanced Setting" -> "System" -> "Remote Monitoring"

2. Toggle to enable "Remote Monitoring"

3. The Pairing Code will appear in a few seconds. This code will be used to pair the player to your account
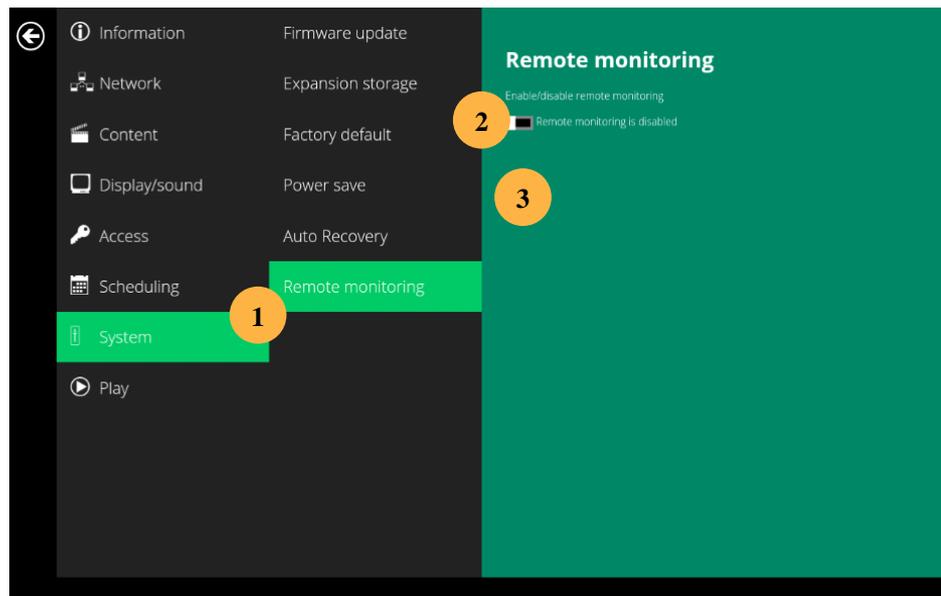
Login to IAdeaCare

1. Enter https://care.IAdea.com to your Internet browser

2. Type in your account email and password to login.

Pairing Players (Add Players to the Account)

1. Click on the "Add/remove Player" button

2. Name your player(s) and enter the Pairing Code for your player(s)

3. Click "Pair"

4. You can pair multiple players at the same time

5. Click "Player Overview" to return to home page

Cloud Players on SignApps Express

- Once players are registered in IAdeaCare, you will find them appear on the player list in SignApps Express
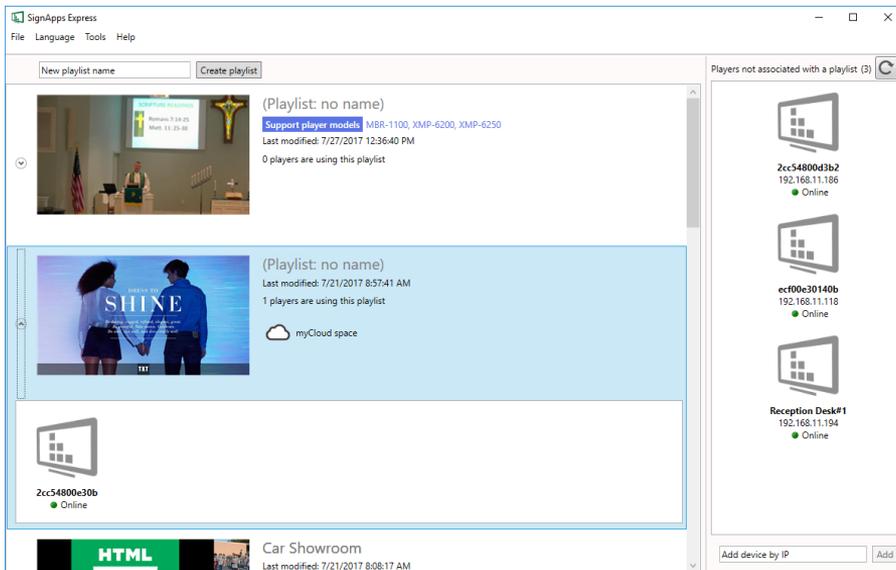
SignApps Express FAQ

- FAQ
  - Is there storage limitation
    - **10GB** for 1st player, **1GB** per additional players (purchase additional storage by add more player licenses)
    - Auto purge storage along with content changes in playlist
    - When reaching to storage cap (less than 10%) customer will receive an reminder email
    - When storage over the limit, export will fail and error message will be sent to email
  - Player limitation
    - Can connect up to 500 media players
  - License expiration
    - Reminder email will be sent when license is about to expire in 2 weeks
    - After license expired, user will not be able to update new content to the expired player and the expired player will play last updated content