

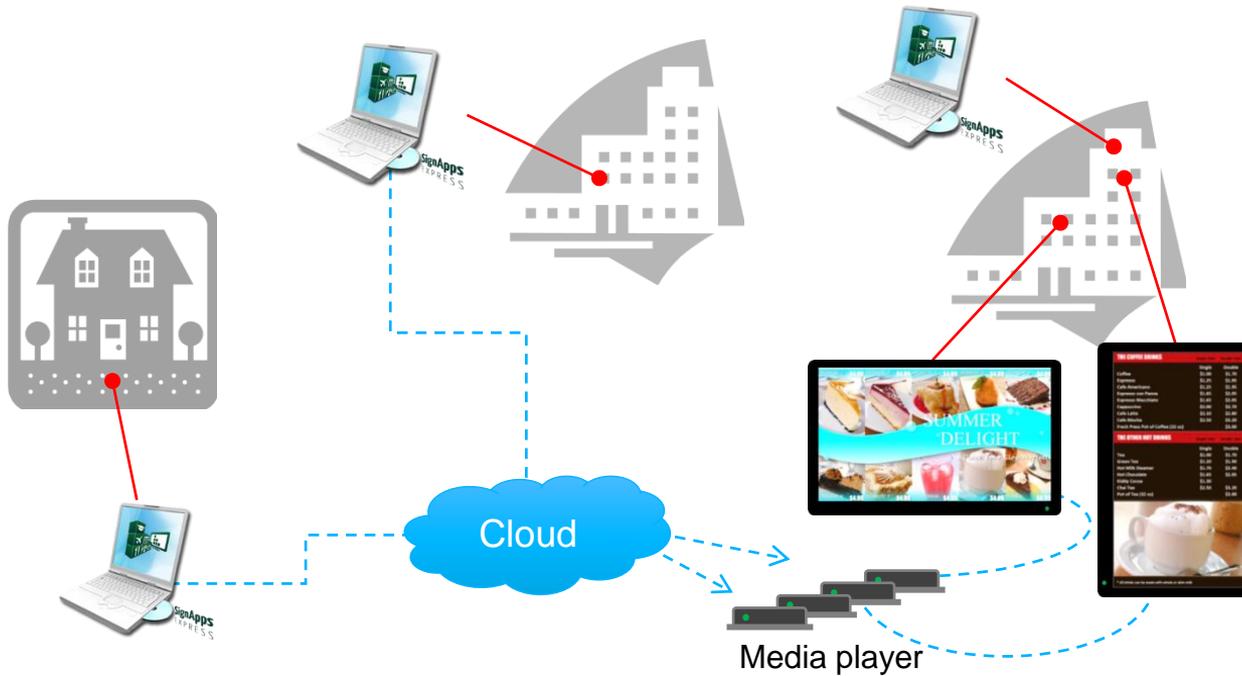
SignApps Express Cloud Update Official Release

Clyde Wang
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SignApps Express Cloud Update

- Release 3.2.2.170.
- Download link:
<https://support.iadea.com/hc/en-us/articles/900000827623-SignApps-Express-3-2-2>

Cloud Update



- Update players' content from anywhere
- Cloud playlist will be synced across different PC
- Affordable solution to get content update remotely

Creating a IAdeaCare Account

- Create an IAdeaCare account via care.IAdea.com.
- Each device will require a SignApps Cloud License that you will register on IAdeaCare.
- Through IAdeaCare, you can register/pair the devices to your account for SignApps Cloud.
- Once you log into your IAdeaCare account via SignApps Express, all paired players with valid Cloud licenses will populate.

Register Cloud Server with IAdeaCare Account

The image illustrates the steps to register a cloud server with an IAdeaCare account in SignApps Express:

- SignApps Express Main Window:** The 'Configure cloud server' button is highlighted in the top menu.
- Cloud Update Configuration:** A dialog box prompts for an IAdeaCare account. The account 'demo@IAdea.com' and password are entered, and the 'Login' button is clicked.
- Add Amazon Server:** A dialog box to add a new server. The 'User credential' is 'myCloud-credentials.csv', the region is 'US West (N. California)', the server nickname is 'myCloud space', and the update frequency is set to 5 minutes.
- Configure Cloud Update:** A dialog box showing the configuration for the newly added server. The server nickname is 'Clyde cloud server', the host name is 'signapps-us-west-1.s3-website-us-west-1.amazonaws.com', and authentication is successful (indicated by a green dot).

Add Cloud License

Cloud Update Configuration

You are login as Johnny.Chen@ldea.com

License

Manage license

CloudUpdate license in use / total: 0 / 2

Configure cloud server

Modify

Server nickname mycloud

Host name signapps-us-west-1.s3-website-us-west-1.amazonaws.com

Authentication ●

OK Logout

Home | Add license | Reallocate license | ? | Refresh

Status	Player name
●	MBR-1100 (ecf00e36e2c8)

Add License

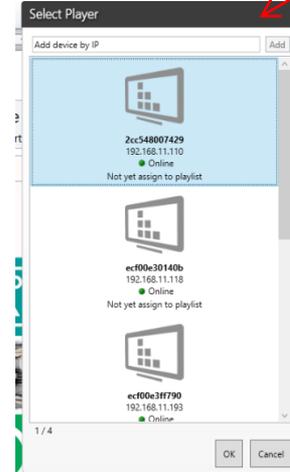
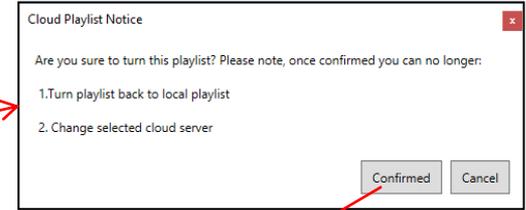
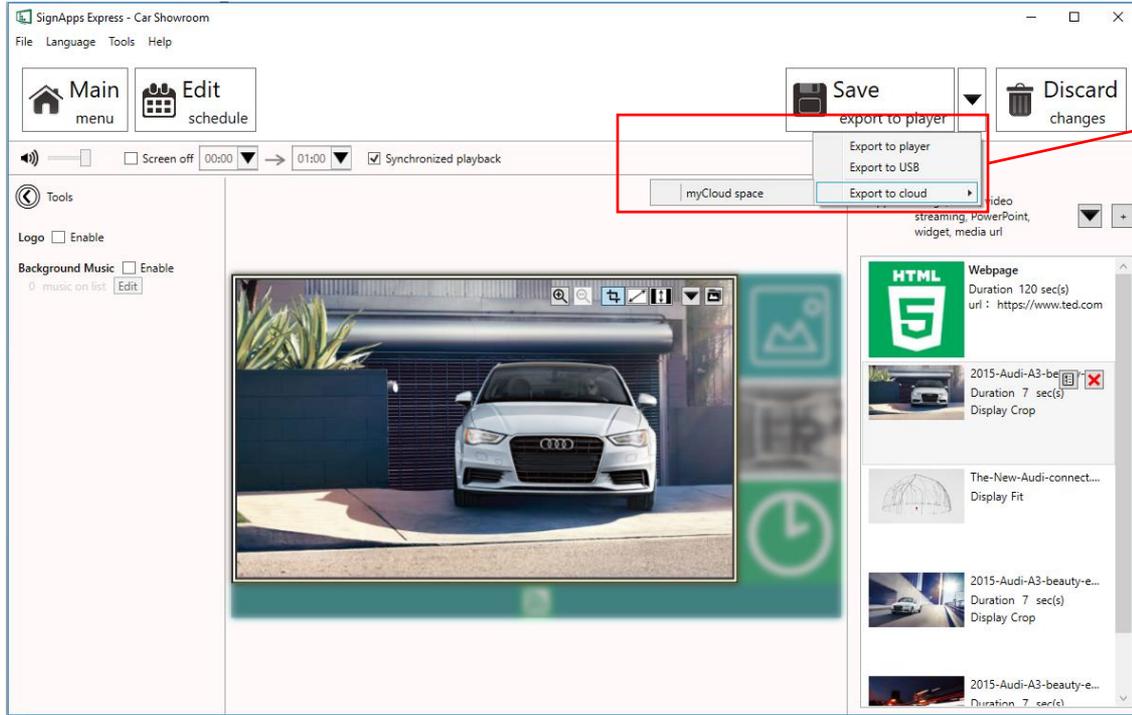
Player name: MBR-1100

License (separate key by , or ;): CLOUD-BC341-7EB2D-076D8-73B9D

Cancel Next >

Status	Player name	Warranty	IAdeaCare license	Miscellaneous
●	MBR-1100 (ecf00e36e2c8)		No license	Type: Cloud update Expiration date: 2018-11-08

Export Playlist to Cloud



Introduce Cloud Playlist

SignApps Express

File Language Tools Help

New playlist name Create playlist

(Playlist: no name)
Support player models: MBR-1100, XMP-6200, XMP-6250
Last modified: 7/27/2017 12:36:40 PM
0 players are using this playlist

LAN (standard) playlist

(Playlist: no name)
Last modified: 7/21/2017 8:57:41 AM
1 players are using this playlist
myCloud space

Cloud playlist

2cc54800e30b
● Online

2cc54800e3b2
192.168.11.186
● Online

ecf00e30140b
192.168.11.118
● Online

Reception Desk#1
192.168.11.194
● Online

HTML Car Showroom
Last modified: 7/21/2017 8:08:17 AM

Add device by IP Add

- Once a playlist is exported to cloud, it will become cloud playlist
- To add player to cloud playlist, simple drag it from the list to playlist
- Device heartbeat under cloud playlist will become the heartbeat from the cloud server. For example if the player is in your LAN but lost connection to Internet, it will show offline

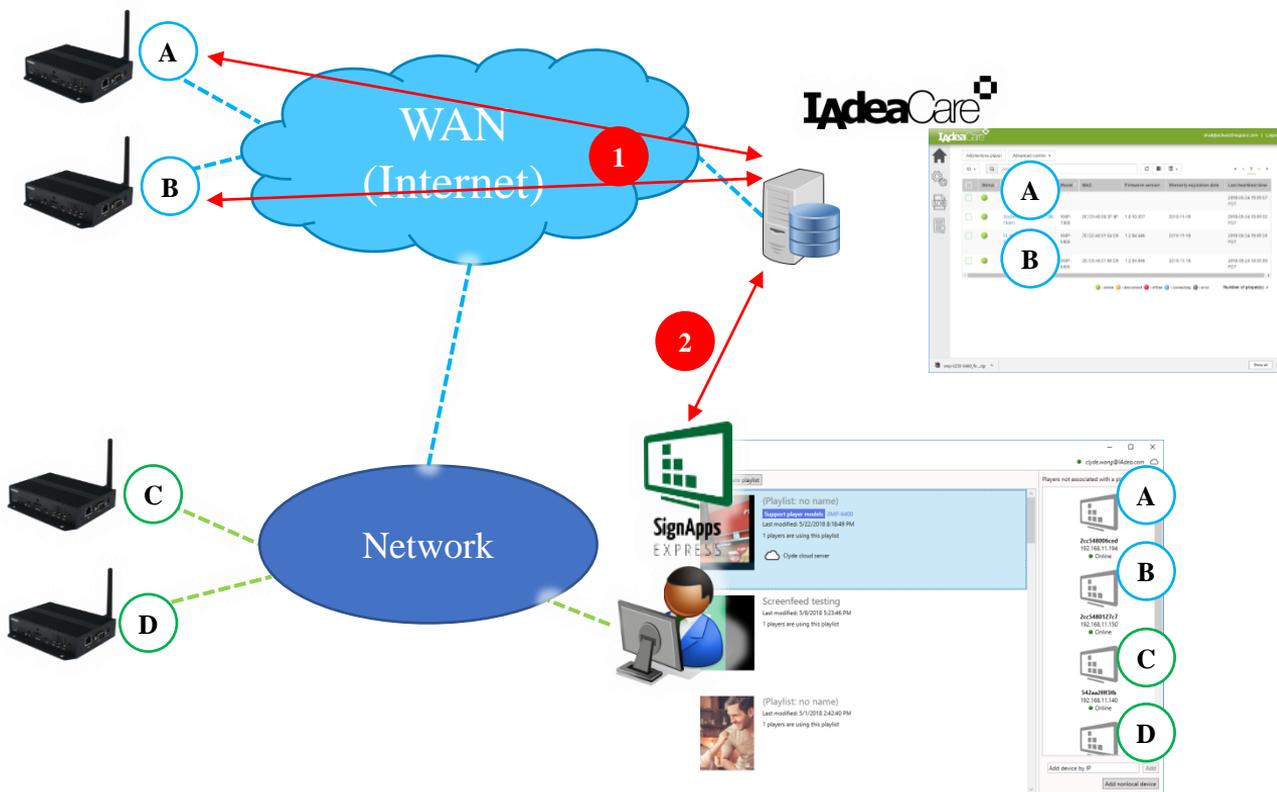
H

ow to Add Non-local Players

Follow the next slides if your player and computer are not connected to the same network.

- You will need someone on-site to enable the pairing code on the player. The pairing code is good for 72 hours.

Connect Non-Local Player in 2 Steps



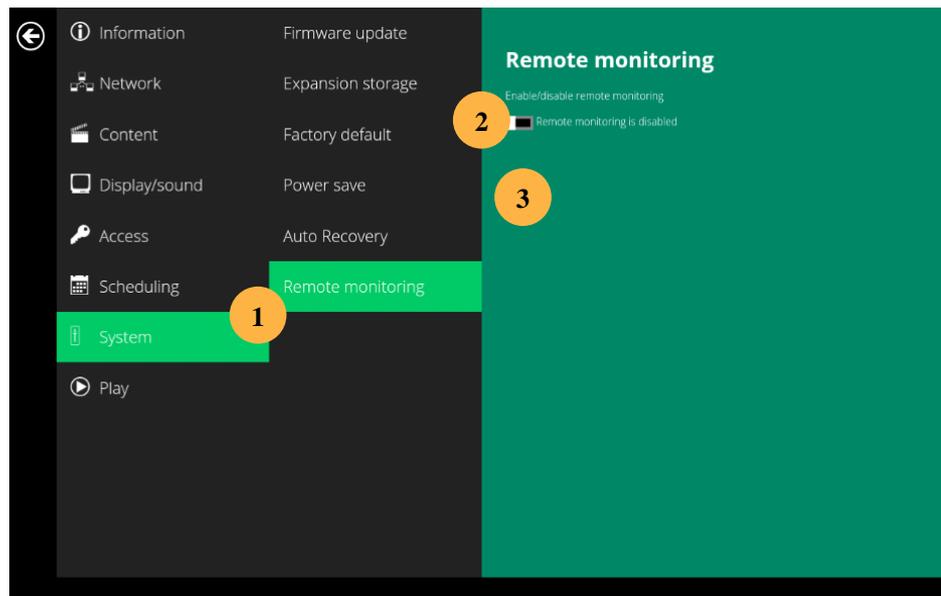
- 1** Connects non-local player to your IDeaCare account
- 2** Input your IDeaCare account login info to SignApps Express

In this example, player A & B are connected over cloud and C & D are connected under LAN, you can control all these players altogether in SignApps Express

Enable Remote Monitoring on Player

Your player needs to be connect to the Internet.

1. From the “Basic Setting” menu, click on “Advanced Setting” -> “System” -> “Remote Monitoring”
2. Toggle to enable “Remote Monitoring”
3. The Pairing Code will appear in a few seconds. This code will be used to pair the player to your account



Login to IAdeaCare

1. Enter <https://care.IAdea.com> to your Internet browser
2. Type in your account email and password to login.



The screenshot shows the IAdeaCare login interface. At the top, the IAdeaCare logo is displayed. Below the logo are two input fields: the first is labeled 'Email (as Login Account)' and the second is labeled 'Password (6~20 digits)'. A link for 'Forget password?' is located below the password field. There are two green buttons: 'Login' and 'Sign up'. An orange circle with the number '2' is positioned to the left of the 'Sign up' button, indicating the second step of the process.

Pairing Players (Add Players to the Account)

1. Click on the “Add/remove Player” button
2. Name your player(s) and enter the Pairing Code for your player(s)
3. Click “Pair”
4. You can pair multiple players at the same time
5. Click “Player Overview” to return to home page

The screenshot shows the IdeaCare interface with the following elements:

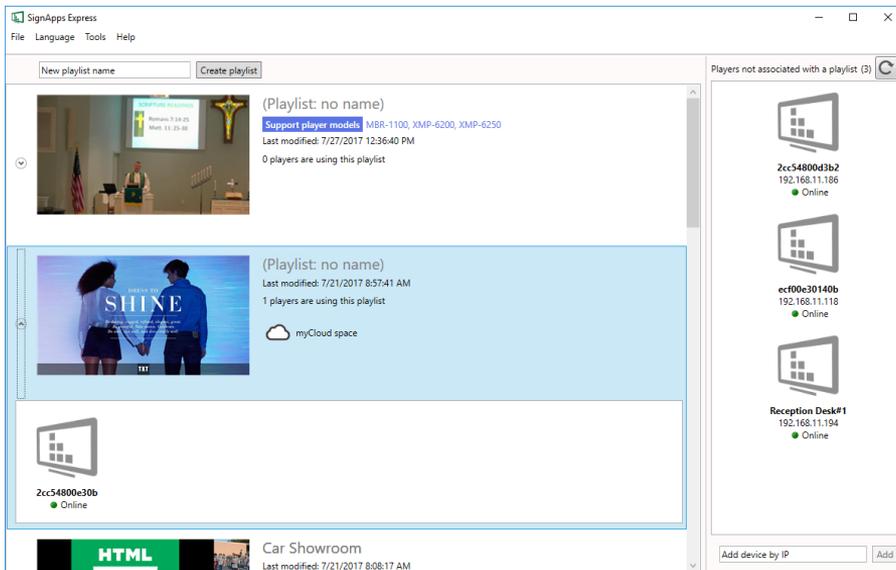
- Top navigation bar: "Add/remove player" button (callout 1), "Advanced control" dropdown.
- Search bar: "10" dropdown, search input field.
- Left sidebar: Home icon, settings icon, document icon, list icon. "Player overview" link (callout 5).
- Table of players:

	Player name	Pairing code	Status	Action
1	test-1078	-----	Paired	UnPair
2	test-7300	-----	Paired	UnPair
3	test-6200	-----	Paired	UnPair
4	<input type="text"/>	<input type="text"/>	NotPair	Pair Delete

Callouts: 2 points to the input fields for player name and pairing code; 3 points to the "Pair" button; 4 points to the "+" sign for adding multiple players.

Cloud Players on SignApps Express

- Once players are registered in IAdesaCare, you will find them appear on the player list in SignApps Express



SignApps Express FAQ

- FAQ

- Is there storage limitation

- **10GB** for 1st player, **1GB** per additional players (purchase additional storage by add more player licenses)
 - Auto purge storage along with content changes in playlist
 - When reaching to storage cap (less than 10%) customer will receive an reminder email
 - When storage over the limit, export will fail and error message will be sent to email

- Player limitation

- Can connect up to 500 media players

- License expiration

- Reminder email will be sent when license is about to expire in 2 weeks
 - After license expired, user will not be able to update new content to the expired player and the expired player will play last updated content