Scala Content Manager Setup Guide

Scala's Content Manager makes the management and control of your network improved and simplified by reducing the resources requires to control and maintain your network. Please visit http://scala.com/interactive/content-manager/ if you need more information.

Setup Overview

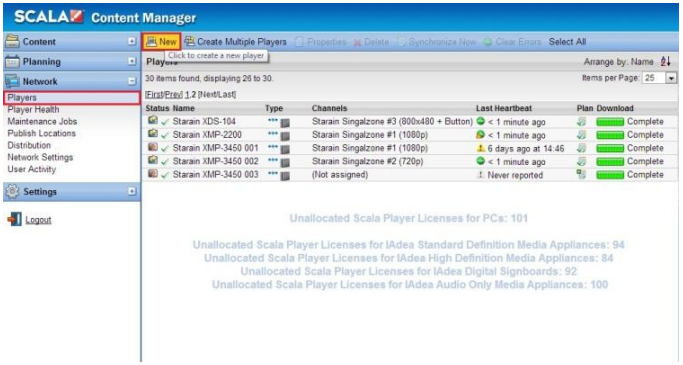
Connect to Scala Content Manager in few steps

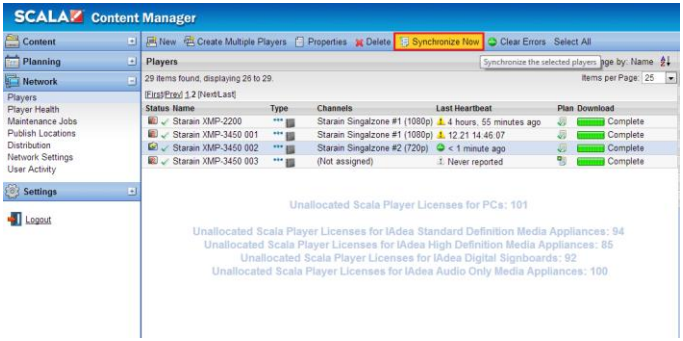
Please follow the instructions on next page to

1. Add player to Scala Content Manager.
2. Install IAdea Bridge Server and pair the player.

Then you are all set to manage your player remotely with Scala Content Manager.

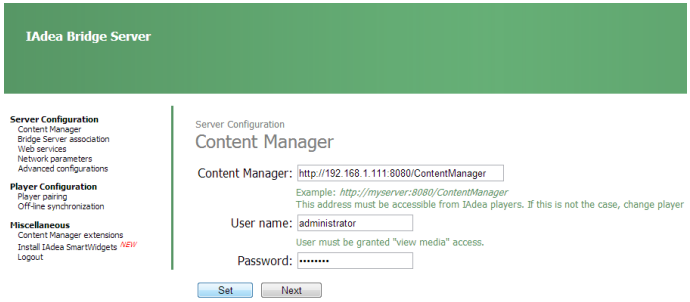
A. Add player to Scala Content Manager

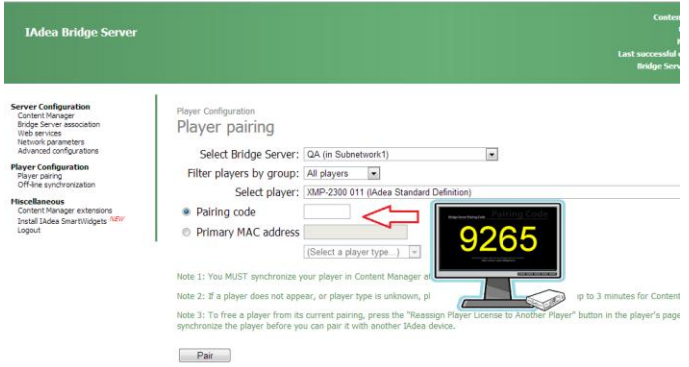




1. Create a new Bridge Server in Network->Distribution->New IAdea Bridge Server.
2. Create a new player in Network->Players->New.
3. Select the player device type, then click **Next**.
4. Click on **Configuration** and select the distributed Bridge Server you use.
5. Click **Save**, then the new player is created completed.
6. Assign a playlist to the player and click on **Synchronize Now** to synchronize with the Bridge Server.

B. Install IAdea Bridge Server and pair the player





1. Download and install the latest Bridge Server software from Scala website.
2. Set the URL location, account, and password of your Scala Content Manager. Then click on **Next**.
3. Follow the instructions to complete the Server configuration.
4. Select the Bridge Server and the added player in the **Player pairing** page.
5. Refer to each model's User Manual to setup the player's content source to the Bridge Server's URL, and then save the settings and reboot the player.
6. After reboot, the Bridge Server's 4-digit Pairing Code should be displayed on the screen. Enter the pairing code in the Bridge Server's **Player Pairing** page, and then click on **Pair**.
7. Your player should show a heartbeat in Scala Content Manager after the pairing is success.

Troubleshooting

If I see following screen what should I do?

This means your media player is not connected to Internet. Please perform the following:

- If you are using wired connection, please verify the Ethernet cable using laptop or PC. Make sure the Ethernet cable can connect you to Internet.
- If you are using wireless connection, please verify if you have correctly input you wireless password.

Why does my player keep rebooting and fail to connect to the content URL?

1) The player is probably not connected to the network or user provides a wrong content URL. Please check the network and content URL setting again.
2) The server content may be broken or invalid, please check with your content service provider.

Why aren't my media contents up to date?

The player is probably not connected to the network. Please perform above network troubleshooting steps.