

signagelive Setup Guide

signagelive is a multi-award winning, easy to use online software solution enabling you to quickly and easily update and manage your signagelive players over the Internet using your web browser. Please visit <http://signagelive.digisignage.com> if you need more detail information.



Setup Overview

A. Configure Player to Connect to signagelive

Plug in an Ethernet cable into an Internet connection and you are ready to go. For the wireless connection, download configuration files to a USB drive to quickly set up the wireless connection.

B. Activate Player at signagelive

Each screen shows an unique code for activation via the centralized signagelive management UI.

A.1 Using wired connection:



Connect player to the Internet via an Ethernet cable. Activation code should appear on screen.

NOTE: If activation code does not appear, please use the online configuration tool at <http://www.digisignage.com/config/signagelive> for USB configuration method.

A.2 Using wireless connection:



1. Go to <http://www.digisignage.com/config/signagelive> to download configuration file.
2. Click "Download Configuration File" to begin download. Save the downloaded configuration file to a USB drive (FAT32 formatted).
3. Plug USB to the player/signboard. Activation code will appear on screen.

B. Register Player at signagelive



The screenshot shows the signagelive dashboard with the 'Licenses' menu open. Below the dashboard, there are instructions for activating the player. The 'Activate Player' section includes a text input field for the activation code and a red 'Activate Player' button.

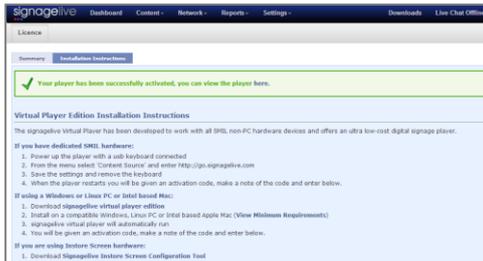
Activate Player

Please enter your 6 digit activation code (displayed on the player)

Activation Code:

Activate Player

1. Log in to the signagelive page <https://login.signagelive.com/> with your registered email and password.
2. Choose the network you created.
3. Click **Settings-> Licenses**.
4. Click on a deactivated license.
5. Enter the 6 digit activation code in Step A, and click on **Activate Player**.
6. Message "Your player has been successfully activated," you can view the player here." will show on screen. Click **here** to start to control the media player.



The screenshot shows the signagelive dashboard with a green success message: "Your player has been successfully activated, you can view the player here." Below this, there are instructions for installing the Virtual Player Edition.

Virtual Player Edition Installation Instructions

The signagelive Virtual Player has been developed to work with all SHL non-PC hardware devices and offers an ultra-low-cost digital signage player.

If you have default SHL hardware:

1. Power up the player with a usb keyboard connected
2. From the menu select 'Content Source' and enter <http://go.signagelive.com>
3. Save the settings and remove the keyboard.
4. When the player restarts you will be given an activation code, make a note of the code and enter below.

If you are using Windows or Linux PC or Intel based Mac:

1. Download Signagelive virtual player edition
2. Install on a compatible Windows, Linux PC or Intel based Apple Mac (View Minimum Requirements)
3. signagelive virtual player will automatically run
4. You will be given an activation code, make a note of the code and enter below.

If you are using Instare Screens hardware:

1. Download Signagelive Instare Screens Configuration Tool

Troubleshooting

If I see following screen what should I do?



This means your media player is not connected to Internet. Please perform the following:

- If you are using wired connection, please verify the Ethernet cable using laptop or PC. Make sure the Ethernet cable can connect you to Internet.
- If you are using wireless connection, please verify if you have correctly input you wireless password.

Why does my player keep rebooting and fail to connect to the content URL?

- 1) The player is probably not connected to the network or user provides a wrong content URL. Please check the network and content URL setting again.
- 2) The server content may be broken or invalid, please check with your content service provider.

Why aren't my media contents up to date?

The player is probably not connected to the network. Please perform above network troubleshooting steps.